

BUSINESS CONTINUITY AND DISASTER RECOVERY POLICY

Our commitment to operational continuity

In our group, we understand how crucial it is to ensure the continuity of production activities, especially in a strategic sector like steel. Our goal is to ensure that, even in critical or unforeseen situations, operations can continue with minimal impact, protecting our staff, customers, partners, and all stakeholders who depend on our reliability and the stability of our production.

A strategy for resilience

Our Business Continuity and Disaster Recovery strategy stems from the awareness that risks and unforeseen events can occur at any time. Therefore, we adopt targeted strategies to handle emergencies, minimize downtime, and ensure timely and effective recovery. We are committed to protecting our critical infrastructure, company data, and the safety of people involved in our production ecosystem through prevention policies, risk management, and rapid intervention.

How we ensure continuity

To achieve these goals, we adopt a proactive approach based on:

- Risk analysis and management to prevent and mitigate the impacts of potential interruptions;
- Clear and effective procedures to handle crisis and disaster situations;
- Alternative solutions, such as backup facilities and secondary suppliers, to ensure production
- Periodic reviews and updates of our strategies to always be ready to face new challenges.

Recovery plans and emergency response

In the event that a critical event affects our activities, our Disaster Recovery strategies allow us to react quickly and effectively – for example, through backup systems for data protection, recovery protocols for facilities, and well-defined emergency procedures. Additionally, we collaborate with leading companies in the sector, local authorities, and rescue teams to ensure timely and coordinated interventions.

Roles and responsibilities

Success depends on collective commitment and shared responsibilities. Every employee, regardless of their role, plays a key part in implementing the measures to ensure operational continuity. Continuous training and awareness of emergency procedures are fundamental elements to strengthen reaction capacity and maintain high standards of corporate resilience, allowing everyone to actively contribute to the safety and stability of our work environment.



A constant commitment

We believe that operational continuity is not just an obligation but a fundamental value for our group. Therefore, our policy is periodically reviewed and shared with all stakeholders, so that everyone is aware of their role and can contribute to the company's solidity.

We are committed to continuously improving our plans and strengthening our reaction capacity to ensure a safe and reliable future for all those who rely on us.

> Direttore Generale Gruppo Duferco Travi e Profilati (Simone Campanella)

San Zeno Naviglio (BS), 21 marzo 2025